

Critical Care Academic Half Day Seminar Series

Topic: Communication

Royal College Objectives:

The adult critical care medicine resident must be able to:

- establish relationships with patients/families
- listen effectively
- obtain and synthesize relevant history from patients/families/communities
- discuss appropriate information with patients/families and the health care team

Specific Requirements:

- Assess, communicate with and support patients and families confronted with critical illness
- Explain life-sustaining therapies, in clear language, and describe the expected outcome of such therapies in view of the patient's goals and wishes
- Know and understand the consequences of the language used to impart information
- Be acquainted with the unique stressful environment of the critical care milieu for patients and families
- Demonstrate respect and understanding for the role of other team members in communicating and facilitating decision-making with critically ill patients and; their families
- Communicate effectively with families who may be dysfunctional, angry, confused, or litigious;
- Explain the concept of brain death and organ donation, in clear language

TOPIC
<i>Communication as a Medical Skill Part I</i>
<i>Communication as a Medical Skill Part II</i>
<i>Professionalism in the Intensive Care Unit</i>